



Chief Planning Officer
Carlisle City Council
Planning Department
Civic Centre, Rickergate
Carlisle
CA3 8QG

26 July 2019

TIME SENSITIVE - 90 Day Consultation period end date: 24 October 2019

Dear Chief Planning Officer,

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 64 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 24 October 2019. Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://bt.com/adopt>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances -

http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone provision to meet reasonable needs. Part of that statement amended our obligations with regard to the

removal of payphone service

https://www.ofcom.org.uk/data/assets/pdf_file/0021/34266/statement.pdf

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf

The guidance also details the appeals process we must follow in case of unreasonable objections.

What you need to do next

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

The best way to respond to us is by email at btp.authorisation.team@bt.com. Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

BT Payphones

pp 4th Floor Monument TE
11 – 13 Great Tower Street
London
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing btp.authorisation.team@bt.com.

Yours sincerely

Rick Thompson
Payphone Planning Officer

British Telecommunications plc
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www.bt.com

Please use this annex and return in this format to ensure that the telephone number of the kiosk is clearly shown.

A separate sheet can be used for further comments if required.

If you would like an electronic copy of this letter, please e mail btp.authorisation.team@bt.com

Carlisle District (B)

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
1	01228401351	JUNCTION OF MARKS AVENUE PCO 1 SHADYGROVE ROAD CARLISLE	CA2 7HB	117	20/07/2019		
2	01228521230	JUNCTION OF WIGTON ROAD. PCO 1 WESTRIGG ROAD CARLISLE	CA2 6LD	9	20/07/2019		
3	01228521233	JUNC LOWTHER BROWNS LONNING. PCO1 STONEGARTH CARLISLE	CA2 6PD	410	20/07/2019		
4	01228521546	PCO PCO1 NEWTOWN ROAD CARLISLE	CA2 7LN	11	20/07/2019		
5	01228522210	JUNCTION OF ETTERBY SCAUR. PCO 1 ETTERBY ROAD CARLISLE	CA3 9PE	18	21/07/2019		
6	01228522235	PCO PCO1 SCOTLAND ROAD CARLISLE	CA3 9DG	58	21/07/2019		
7	01228522257	PCO PCO 1 ELDON DRIVE CARLISLE	CA1 3RS	11	18/07/2019		
8	01228522325	JCN OF FOREST HILL PCO1 MALLYCLOSE DRIVE CARLISLE	CA1 3HD	0	18/07/2019		
9	01228522346	OPP SUB PO PCO1 KINGSTOWN ROAD CARLISLE	CA3 0BW	59	20/07/2019		
10	01228522408	OPP. 174 PCO1 DALSTON ROAD CARLISLE	CA2 5NW	39	20/07/2019		

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11	01228522480	OPP VILLAGE STORE/POST OFF PCO1 THE GREEN HOUGHTON CARLISLE	CA3 0LL	3	20/07/2019		
12	01228522926	O/S S.P.O. 4 CENTRAL AVENUE. PCO1 CENTRAL AVENUE CARLISLE	CA1 3QB	335	18/07/2019		
13	01228523586	ADJ TO GREENSIDE STAINTON PCO STAINTON CARLISLE	CA3 9QX	0	21/07/2019		
14	01228524148	OUTSIDE EDEN SCHOOL. PCO1 RICKERBY CARLISLE	CA3 9AA	1	20/07/2019		
15	01228524159	PCO PCO1 GRINSDALE CARLISLE	CA5 6DS	1	21/07/2019		
16	01228524279	JUNCTION OF STANHOPE RD PCO1 WEARDALE ROAD CARLISLE	CA2 7BT	162	20/07/2019		
17	01228525468	PCO PCO DURDAR CARLISLE	CA2 4TX	6	20/07/2019		
18	01228526178	ADJ TO GRICES CROFT GARAGE. PCO1 DURRANHILL ROAD CARLISLE	CA1 2SW	120	18/07/2019		
19	01228526191	PCO PCO 1 HOLMROOK ROAD CARLISLE	CA2 7TB	83	20/07/2019		
20	01228526193	OPPOSITE WOMENS INSTITUTE. PCO1 LINSTOCK CARLISLE	CA6 4PZ	7	22/07/2019		

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
21	01228529362	JUNCTION OF BELAH ROAD. PCO 1 DENE CRESCENT CARLISLE	CA3 9TL	3	21/07/2019		
22	01228560635	IN LAY-BY NR GARAGE PCO1 CORBY HILL CARLISLE	CA4 8PL	8	21/07/2019		
23	01228560763	ADJ TO VILLAGE POST OFFICE. PCO1 CUMWHITTON BRAMPTON	CA8 9EX	0	23/07/2019		
24	01228573220	PCO PCO1 THE GARTH CROSBY-ON-EDEN CARLISLE	CA6 4QS	0	22/07/2019		
25	01228573224	ADJ TO THE SPORTSMANS INN. PCO1 LAVERSDALE CARLISLE	CA6 4PJ	0	17/07/2019		
26	01228573258	PCO PCO1 NEWBY EAST CARLISLE	CA4 8QX	2	21/07/2019		
27	01228576260	PCO PCO1 THURSTONFIELD CARLISLE	CA5 6HQ	0	21/07/2019		
28	01228576483	PCO PCO1 KIRKANDREWS-ON-EDEN CARLISLE	CA5 6DJ	2	21/07/2019		
29	01228577211	ADJ LOWFIELD HOUSE CATLOWDY PCO1 PENTON CARLISLE	CA6 5QP	1	17/07/2019		
30	01228577224	ADJ COUNCIL HOUSES THE MOAT PCO1 MOAT CARLISLE	CA6 5PN	0	17/07/2019		

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31	01228577255	OPPOSITE NOS 5 & 6 BUSHFIELD PCO1 BUSHFIELD PENTON CARLISLE	CA6 5QJ	0	17/07/2019		
32	01228577267	PCO PCO1 PENTON CARLISLE	CA6 5QB	0	17/07/2019		
33	01228594102	SCOTBY ROAD PCO1 GELTS DALE AVENUE CARLISLE	CA1 2RL	0	18/07/2019		
34	01228595820	PCO PCO1 KINGSTOWN BROADWAY KINGSTOWN INDUSTRIAL ESTATE CARLISLE	CA3 0HA	12	20/07/2019		
35	01228599070	PCO OUTSIDE WALTER WILSONS BLACKWELL ROAD CARLISLE	CA2 4AB	332	20/07/2019		
36	01228599356	ADJ TO S.P.O. & SHOPS. PCO1 PETTERIL BANK ROAD CARLISLE	CA1 3AH	662	18/07/2019		
37	01228670493	ON VILLAGE GREEN. PCO1 CASTLE CARROCK BRAMPTON	CA8 9LU	15	23/07/2019		
38	01228674213	OPP WHITECROFT ADJ (A74) PCO1 TODHILLS CARLISLE	CA6 4HB	6	22/07/2019		
39	01228674296	L HD SIDE ENT TO BUNGALOWS PCO1 APPLGARTH CARGO CARLISLE	CA6 4AS	0	22/07/2019		
40	01228674621	OPP DANDY DINMONT CARAVAN PK PCO1 BLACKFORD CARLISLE	CA6 4DZ	2	22/07/2019		

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41	01228675258	OPP OLD METHODIST CHAPEL PC01 HETHERSGILL CARLISLE	CA6 6EH	4	17/07/2019		
42	01228710311	OPPOSITE THE SUB POST OFFICE PC01 GREAT ORTON CARLISLE	CA5 6NA	34	21/07/2019		
43	01228710348	OPPOSITE LINGYCLOSE RD JUNC. PC01 NEW ROAD DALSTON CARLISLE	CA5 7LA	0	22/07/2019		
44	01228791288	ADJ TO BUNGALOW SANDYSIKE PC01 SANDYSIKE CARLISLE	CA6 5SS	0	22/07/2019		
45	01228791347	ROADSIDE NR OLD POST OFFICE PC01 WESTLINTON CARLISLE	CA6 6AA	5	22/07/2019		
46	01228791362	JUNCTION OF MOOR ROAD. PC01 STACKBRAES ROAD LONGTOWN CARLISLE	CA6 5UU	12	22/07/2019		
47	01228791411	ADJ OLD RD JUNC GREENMILL RD PC01 GREENMILL ROAD LONGTOWN CARLISLE	CA6 5LT	0	22/07/2019		
48	01697476211	OPPOSITE PRIMROSE COTTAGES. PC01 GAITSGILL CARLISLE	CA5 7AH	18	21/07/2019		
49	01697476220	CROSSROADS ADJ OLD S P O PC01 RAUGHTON HEAD CARLISLE	CA5 7DD	0	22/07/2019		
50	0169772079	PCO PC01 BANKS BRAMPTON	CA8 2JH	3	18/07/2019		

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51	0169772204	PCO PCO1 CAPON TREE ROAD BRAMPTON	CA8 1QW	1	18/07/2019		
52	0169772211	PCO PCO1 NEWTOWN CARLISLE	CA6 4NU	0	18/07/2019		
53	0169772425	ADJACENT LAY-BY MILTON VILLA PCO1 BRAESIDE MILTON BRAMPTON	CA8 1HT	0	23/07/2019		
54	0169772510	LAY-BY OPP LANERCOST PRIORY PCO1 LANERCOST BRAMPTON	CA8 2HQ	0	23/07/2019		
55	0169772680	OPP WILSON MEMORIAL HOMES. PCO1 WILSON HOMES BRAMPTON	CA8 1UD	2	18/07/2019		
56	0169773488	OPPOSITE BLACKSMITHS ARMS PCO1 TALKIN BRAMPTON	CA8 1LE	1	23/07/2019		
57	01697746210	ADJ TO COTTAGES CHAPELBURN PCO1 LOW ROW BRAMPTON	CA8 2LZ	0	18/07/2019		
58	01697746211	ROAD SIDE LOW MIDGEHOLME. PCO1 MIDGEHOLME BRAMPTON	CA8 7LT	0	23/07/2019		
59	01697746267	OPPOSITE LOW TOWN FARM. PCO1 FARLAM BRAMPTON	CA8 1LA	0	23/07/2019		
60	01697746292	ADJACENT TO CHURCHYARD. PCO1 KIRKHOUSE BRAMPTON	CA8 1JR	0	23/07/2019		

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61	01697746377	OUTSIDE TELEPHONE EXCHANGE. PC01 HALLBANKGATE BRAMPTON	CA8 2NJ	0	23/07/2019		
62	01697748294	PCO PC01 ROWELTOWN CARLISLE	CA6 6LN	0	17/07/2019		
63	01697748648	O/SIDE AUTO TELEPHONE EXCH. PC01 ROADHEAD CARLISLE	CA6 6PF	0	17/07/2019		
64	01768896645	IN VILLAGE OPP WEST COTTAGE PC01 CUMREW BRAMPTON	CA8 9DD	0	23/07/2019		

Signature:
Area: Carlisle District (B)