From: alert@neighbourhoodalert.co.uk

Sent: 08 December 2020 18:30 **To:** clerkhaytonpc@gmail.com

Subject: Important Scam Alert 08/12/2020 18:30:09 [354167]

Neighbourhood Watch Cumbria







Important Scam Alert

This scam is one I believe is important for you to know about especially at this time of year when many people are buying Christmas Presents 'online'.

Delivery giant DPD have sent an urgent warning to shoppers about a scam circulating which attempts to trick recipients into handing over their bank details. Online fraudsters send an email which appears to be from DPD and urges people to pay to reschedule a delivery of their Christmas parcels.

Request for new delivery

The convincing looking email looks like a legitimate message sent by the delivery company, asking customers to schedule a new delivery. he message states that a parcel was attempted to be delivered, but there was no safe place to leave it. As such, customers are asked to schedule a new delivery date and pay a shipping fee.

The email then directs recipients to a fake website where they are asked to submit their personal details, including payment information. If submitted, this would allow fraudsters access to their bank account where they could steal their funds.

Kind regards Joe Murray QPM

Message Sent By

Joseph Murray (NHWN, Administrator, Cumbria)

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